



## Global Quality Policy

Potters Industries, LLC is committed to delighting our customers with the highest quality products and services by:

- Working safely, respecting the environment, and remaining in compliance with all national and local laws and regulations
- Promoting an engaging and collaborative culture where all employees can thrive and grow
- Supporting the local communities where we operate
- Fostering and exploiting our process technology and R&D capabilities in developing new products and market opportunities
- Leveraging our global marketing, manufacturing & technical capabilities, striving for continuous improvement and sharing best practices across our organization

Continual improvement of our operating and quality systems will enable us to continue to offer products of consistently high quality that will satisfy our customers' expectations per the requirements of ISO 9001:2015.

Kelly O'Brien, President & CEO  
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